







**Executive Summary Annual Report &** Accounts 2017 - 2018

**Registered Charity** No:1059467







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The Royal Wolverhampton

NHS Trust Charity

# Message from our Chair Sue Rawlings

I am delighted to present the 2017 - 2018 Annual Report of The Royal Wolverhampton NHS Trust Charity, after what has been another very successful year. We were able to celebrate our successes alongside our 21st birthday, particularly when we again shared an event with the annual volunteer awards, this time beautifully serenaded by the RWT Singers – a choir made up of staff members and supported by the Charity.

As always, I would first and foremost like to thank all our supporters – those who have helped raise money for the benefit of the patients of the Trust, and also those who have helped in numerous other ways – by giving their time, energy and skills to help make a difference. We could not achieve what we do without every single person who helps make a difference. Also, I thank our partners and funders who bring shared experience and commitment and add value to what we do as a charity. On this occasion, it would be remiss of me to fail to mention the Trustees of the TGW Union (5/344 branch) Sick and Benevolent Fund of Goodyear workers who have generously supported the hospital, via the charity, this year. We are hugely grateful for their support, and the support of so many other wonderful people and organisations.

Our Fundraising Coordinator has continued to work tirelessly to bring projects to fruition – as always ably supported by staff in both the Finance and Communication Teams. We have also benefited from a new charity newsletter which regularly shares our news and plans with the wider staff and volunteers.

This year, we were again able to support a wide range of projects across many departments and directorates: examples of the diversity of these projects can be seen in the main body of this report.

We look forward to another successful year to come and hope you will join with us in supporting the Trust and the communities we serve.

Sue Rawlings Chair of the Charitable Funds Committee





### The Trustees' Mission

The mission of the charity is to make a real difference to the patients of The Royal Wolverhampton NHS Trust, their families and the staff that treat them, above and beyond that provided by the NHS.

The charity's main aim is to support the Trust to realise its vision to be an organisation striving continuously to improve patient experience and outcomes.

#### How are charity funds used?

- Additional facilities to enhance the healing environment
- Additional equipment to enhance patient care and experiences
- Opportunities for additional staff training, above and beyond mandatory training
- Opportunities for further medical knowledge through research

Getting involved and supporting your local hospital and patients of the Trust couldn't be easier. Simply call the Fundraising Coordinator on (01902) 447293 to discuss your ideas (no matter how traditional or inventive, we would love to hear from you!).

## Objectives and Public Benefit

The charity's main aim is to support the Trust to realise its vision to be an organisation striving continuously to improve patient experience and outcomes. We support their pledge to always strive to be safe and effective, kind and caring and exceed expectation.

"The main purpose of the Charitable Funds held on Trust is to apply income for any charitable purpose relating to the NHS and wholly or mainly for the services provided by The Royal Wolverhampton NHS Trust".

In planning the charity's activities careful consideration was given to the Charity Commission's general guidance on public benefit and accordingly it has complied with the duty in Section 4 of the Charities Act 2011 to have due regard to public benefit guidance by the Charity Commission.

## Financial Review

Below are the summary Statement of Financial Activities and Balance Sheet as at 31 March 2018, compared to the prior year. The complete set of Accounts can be found on pages 39-50.

					2017-	2016-	
					2018	2017	
		Unrestricted	Restricted	Endowment	Total	Total	
		Funds	Funds	Funds	Funds	Funds	
		£000	£000	£000	£000	£000	
Total incoming res	ources	763	274	0	1,037	461	
Total expenditure		(767)	(19)	0	(786)	(1,469)	
Net gains/(losses) o	on						
investment		(55)	(18)	0	(73)	310	
Net income/							
(expenditure)		(59)	237	0	178	(698)	
Reconciliations of Funds							
Total Funds brougl	ht						
forward		1,919	463	82	2,464	3,162	
Fund balances carr	ried						
forward at 31 Mar	ch						
2018		1,860	700	82	2,642	2,464	

	Total at 31	Total at 31
	March 2018	March 2017
	£000	£000
Fixed Asset Investments	2,438	2,513
Net current assets	204	(49)
Total assets less current liabilities	2,642	2,464
Capital Funds (Endowment)	82	82
Income Funds		
Restricted	700	463
Unrestricted income funds:		
Designated (earmarked) Funds	1,774	1,829
Our reserve: 'general fund'	86	90
Total Funds	2,642	2,464

#### A few helpful definitions:

**Fixed asset investments** are investments in quoted stocks and shares.

**Net current assets** represent cash held on deposit less the value of accruals (money owed to others for expenses chargeable to the year) and outstanding liabilities.

Capital funds represent the endowments which are held as capital in perpetuity so that only the income is available for distribution.

**Restricted income funds** represent money which is held by the trustees which can only be used for specified purposes.

**Unrestricted income funds** are funds available to be spent within the objects of the charity which can legally be spent wholly at the discretion of the trustees. In practice, respecting the non-binding preferences expressed by donors, the trustees have sub categorised the unrestricted income funds under two headings:

- Designated (earmarked) funds represent separate funds which the trustees have created to accord with sections 90 and 91 of the National Health Service Act 1977 which require that the trustees respect, as far as practicable, the specific intentions of the gifts received through wards, departments and specialties. By designating funds the trustees ensure that those gifts are channelled towards charitable purposes in those areas. These funds are supervised by fund advisors from the wards, departments and specialties concerned.
- Our general fund represents those funds available for distribution by the trustees at their discretion which have not been restricted or earmarked.

The following pages give details of some of the charity's supporters and the income received, as well as some of the more sufficient items of expenditure. Below is an analysis of income and expenditure by area.

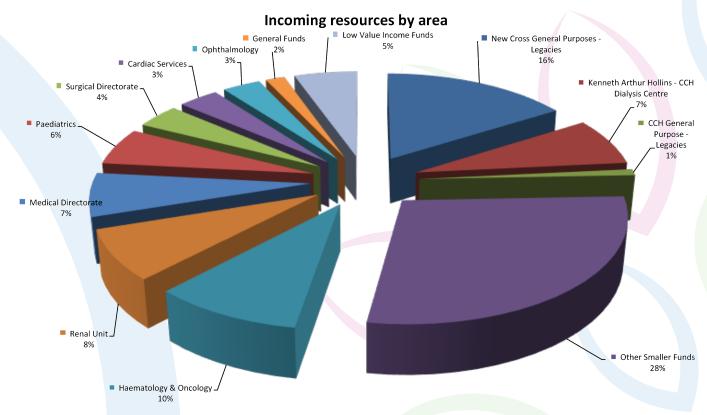
### **Annual Summary**

Between 2017 - 2018 the Charity received £1m of income; donations and legacies £0.8m, trading activities £0.1m and Investment Income £0.1m. Over the year there have been many and varied fundraising events, such as runs, walks, head-shaves, music events and more.

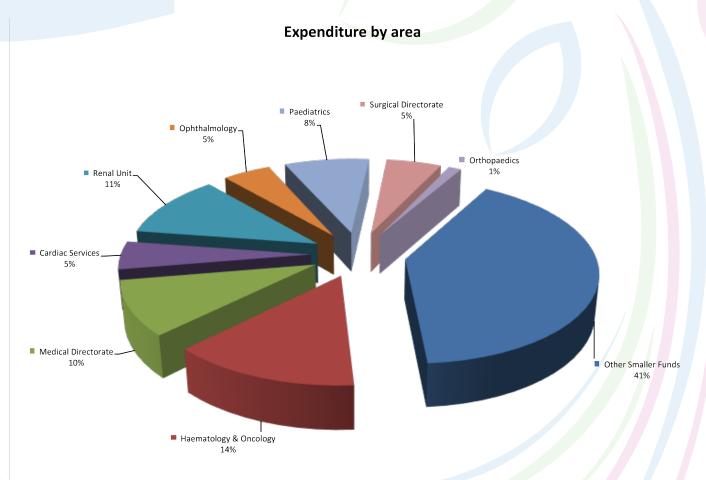
Expenditure of £0.8m has been utilised to support The Royal Wolverhampton NHS Trust with the main purchases of £0.4m for new medical equipment and other items such as;

- Additional training for staff (above and beyond their mandatory training). Attending training events
  helps staff to continually learn from and share examples of best practice with colleagues within the
  NHS.
- Additional patient comforts such as specialist fans to help make patients as comfortable as possible during their stay.
- Specialist armchairs for patients undergoing chemotherapy, who are sat for long periods whilst receiving treatment.
- Aromatherapy, Reflexology or Reiki sessions are provided for patients with cancer to help alleviate some of the side effects of surgery or treatment.

More details on these can be found within the Annual Report.



Incoming resources for 2017-18 totalled £1,037,000 of which £596,000 related to Donations, £261,000 related to Legacies, £91,000 had been raised through Fundraising and £89,000 was in respect of Investment Income. All areas with income received for the year totalling less than £10,000 are shown in the diagram above within Low Value Income Funds.



Expended resources for 2017-18 totalled £786,000 of which £2,000 related to investment management costs, £57,000 related to fundraising costs and £727,000 was in respect of charitable expenditure. All areas with expenditure for the year totalling £20,000 or less are shown in the diagram above with Low Value Expenditure Funds.

## Working together

The Charity is fortunate to receive on-going support from different groups within the community who continuously fundraise throughout the year to help improve the lives of our patients. We are grateful for all of their support.

- Baby Blues Appeal
- Breast Care Action Group
- Goalden Gate Wolves FC
- Kidney Patient Association
- LARF Life After Rehab Friends
- Maureen Parkes Breast Care
- WCASG Wolverhampton Coronary Aftercare Support Group
- The League of Friends: Friends of the Wolverhampton & West Midland Counties Eye Infirmary
- Stafford and Cannock League of Hospital Friends
- Looking After Parents and Siblings (LAPS)

#### **Donations in aid of Cardiology**

Family and friends of Manjit Mann kindly donated £1,250 in her memory.

Manjit's family said that they were touched beyond words at the kindness and compassion shown to their mother whilst being cared for on the Cardiology ward and praised the staff who had gone the extra mile with their mother's care.



### 5k Inflatable challenge in aid of Wolverhampton Neonatal unit

A team of friends and family put themselves through a gruelling test to help the Neonatal Unit at Wolverhampton's New Cross Hospital.

Team members Beverley Willis, Carol Wilson, Stephanie Wilson and Amy Willis successfully completed the 5k Inflatable Challenge at Dunstall Park in May, raising £800 to help the lifesaving work of the Neonatal unit.



### Brean Bikers - 144 mile cycle ride

A group of friends raised nearly £9,000 by cycling 144 miles over two days.

Darren Russell and Martyn Collier hit the road with friends and family, cycling from Bloxwich to Brean in Somerset, all in aid of raising funds in aid of the Radiotherapy department at New Cross Hospital.

Funds raised enabled us to purchase six knee fix cushions and six feet fix cushions which are used to help immobilise people when they are having precise radiotherapy treatment on their pelvis area and 160 specialist gowns for radiotherapy patients.



## Corporate and External Trust Donations



Action for Sick Children



Babyprem



Beacon Centre for the Blind



**Fairy Bricks** 



**Grand Theatre** 



**POD Charity** 



Sainsburys



Santander



**Starlight Foundation** 



**TATA Steel** 



Tesco – Bushbury Express and Willenhall Superstore



WARRANT

There are several benefits of becoming a corporate partner:

- Build brand awareness and enhance your reputation
- Increase and retain customers
- Attract and motivate your workforce, especially if RWT is their local hospital
- Ongoing positive PR opportunities

For further information please contact the Fundraising Coordinator on 01902 447293 or email leanne.bood@nhs.net



# Wolverhampton Wanderers

The charity continued to work with Wolves Football Club throughout the year as they supported patients and their families across the Trust.

In December Wolves Community Trust and Wolves Former Players Association attended the formal opening of the reminiscence room.

Later in the month, the first team players brought Christmas cheer to the Children's Ward, Paediatric Assessment Unit and the Renal Unit at New Cross Hospital. Thank you to the generosity of The Mander Centre, who donated a Christmas Gift for each patient within the three departments that received a visit.

In February, the Maternity Department and the Goalden Gate Lottery celebrated an important milestone in their partnership - an incredible £100k in aid of the Maternity department!

On behalf of patients, their families and staff, thank you to Wolves for their on-going support we look forward to working with you in the near future!















# Celebrating our 21st Anniversary of enhancing patient care

By supporting The Royal Wolverhampton NHS Trust Charity, you can assist the Trust to continually improve patients' experiences and outcomes.

Your vital support provides additional resources to patients and their families to help make their visit as comfortable as possible. We would not be able to achieve the things we do without the tireless support of the local community.

This year, the Charity marked an important milestone - its 21st year of making a real difference to patient care. Over the last 21 years the Charity has helped raise £15 million to enhance patient care and fund vital life-saving equipment and research.

As part of our celebrations we held an exciting event with the Trust's Volunteer Services to mark their 11th Volunteer Awards. More than 200 staff, volunteers and supporters were invited to an awards ceremony. In the presence of The Deputy Mayor of the City of Wolverhampton Councillor Phil Page, we publicly thanked volunteers for going the extra mile and celebrated the achievements of our committed supporters for their tireless efforts to raise vital funds.

Guests were treated to a performance from The RWT Singers. The choir is led by Musical Director Martin Trotman and is made up of staff and volunteers from different specialties from across the Trust.





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Later in the year, The Deputy Mayor and Mayoress of the City of Wolverhampton formally opened the reminiscence room. The therapeutic space is decorated in a 1960s-style and provides opportunities for patients with dementia and their families to participate in enjoyable activities whilst helping patients to recall details and happy memories from their past.

Former Wolves and England player Steve Daley attended the grand launch event as well as representatives from the community groups who donated or fundraised vital funds to make our plans for the room a reality.

We would like to thank the following individuals, businesses and community groups for their generosity and helping to make the reminiscence room possible: patients, family and friends of The Royal Wolverhampton NHS Trust, Members of the 5/344 Transport and General Workers Benevolent Fund of Goodyear Wolverhampton, Tesco Willenhall Superstore, The Natty Knitters, WARRANT Trust, Wednesfield Rotary Club, Wolverhampton Judo Club, Wolves Community Trust, Wolves Former Players Association, Volunteers from Walking for Health and Mindful Gifts.

Other examples of the wide range of projects we have supported can be found within the main body of this report.











## We need your support

Getting involved and supporting your local hospitals couldn't be easier. You might consider attending one of our events or even host your own and help us raise vital funds.

Donations can be made in the following ways:

#### Direct into bank account:

Bank: Co-Operative Bank Sort code: 08-90 19 Account number: 50101166

Account name: The Royal Wolverhampton NHS Trust Charity

Please state the Trust Fund i.e. General Purposes TF

#### By post:

Please make cheques payable to The Royal Wolverhampton NHS Trust Charity.

Please write on the back of the cheque which fund you would like to donate to, e.g. General Purposes

Trust Fund, and send to; General Office, New Cross Hospital, Wolverhampton, WV10 0QP

#### By a donation on our 'Just Giving' site:

https://www.justgiving.com/royalwolvesnhstrust

## Developing the Charity 2018 - 2019

The Trust has seen many major developments in recent years, some of which have required charitable funding to make them possible. There is more still to do to provide an excellent environment to match the excellence of clinical care. To maintain the quality of care provided at the Trust the charity actively contributes to:

- The education and continuing professional development of staff by supporting relevant courses and conferences
- Continued investment in research to ensure continued improvement in patient care.

The Trustees are actively encouraging the medical and nursing staff to act as fund advisors to identify new equipment for wards and departments and new ways to make patients' stays in hospital and the community more comfortable.

The Trust comprises of a range of clinical and support facilities which vary significantly in terms of age and functional suitability. The Trust has a strategic vision for the redevelopment of the New Cross Hospital site and has a master plan to provide modern facilities which are fit for purpose and underpin the objective of delivering high quality, effective and efficient patient care.

Members of the Charitable Funds Committee meet regularly with the wider Trust representatives to provide focus and discuss future developments. From this the Trustees continue to identify areas for support and in the coming year these include on-going support for Cancer Services, Cardiac Services, Care of the Elderly, Dementia Care, End of Life Care, New Emergency Centre Development, Ophthalmology and Research & Development.



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## Message from the Fundraising Coordinator

It has been both a pleasure and a privilege to work alongside patients, their families and stakeholders in the local community in the last 12 months. Their stories are so inspiring and humbling, especially when they tell me that they "want to give something back" because of the excellent standards of care they or a loved one have received.

The Trust cares for people at very vulnerable times in their lives and the charity supports the Trust to uphold its values and behaviours to ensure that we are safe & effective, that we are kind & caring and that we strive to exceed expectation.

As a charity, we provide additional resources that can really enhance patient care and experience. We strive to exceed expectations by ensuring that charitable funds are used in a timely manner and directed towards specific areas when and where they are most needed, making a real difference to patient centred care.

From patients and their families to local businesses, community groups and schools - everyone involved have been very generous with their time and skills to improve the lives of patients and their families. The Charity would not have achieved what we have without your support, thank you to each and every one of you!

Thank you to everyone that joined us to celebrate an important milestone this year - our 21st Anniversary of making a difference. More than 200 staff, volunteers and supporters were invited. We publicly acknowledged all of the Trust volunteers that go the extra mile and our committed supporters that helped raise vital funds.

I'm looking forward to another year of productive fundraising, working closely with Trust colleagues and members of the local community.

We are always looking for volunteers to join the Fundraising team. No formal experience is necessary, just a commitment to the Trust's vision and values and a genuine desire to improve patient care. If you have any questions or want to discuss some of your fundraising ideas, please give me a call on (01902) 447293 or email me on leanne.bood@nhs.net



Leanne Bood Fundraising Coordinator





