

Batteries

The life of your batteries will depend upon the strength of your hearing aid and how often you use it. The Hearing Services will advise you on the life of batteries for your particular hearing aid.

Remember!

- ◆ Keep batteries away from children and pets as they are easily swallowed
- ◆ Remove batteries if not wearing the aid for a while
- ◆ Store batteries in a cool, dry place. NEVER try to recharge batteries or allow it coming into contact with heat or fire.
- ◆ Always carry a spare battery.
- ◆ Keep old batteries in the original container.

Hearing Services Department

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If you require this leaflet in a different format i.e. larger print, please contact:



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The Royal Wolverhampton 
NHS Trust

Caring

For Your

Hearing

Aid

Caring for your hearing aid

Your hearing aid(s) is a delicate instrument and needs to be taken care of.

DO:

- ✓ Switch off the aid when not in use
- ✓ Keep the aid away from pets and young children
- ✓ Wash the earmould regularly (remember to remove the aid first)
- ✓ Have the tube changed every 4-6 months
- ✓ Seek help from Hearing Services if it isn't working correctly (book an appointment)

DO NOT:

- ✗ Drop the aid or knock it on a hard surface
- ✗ Leave old batteries in the aid
- ✗ Allow the hearing aid to become wet
- ✗ Leave it on a radiator or on top of the fire
- ✗ Leave the aid switched on when not in use
- ✗ Attempt to repair the aid yourself
- ✗ Wear whilst at the hairdressers or using hair spray

Common hearing aid problems

No Sound?

Check on/off switch and volume control

Change the battery (Have you removed the sticker?)

Whistling noise?

Check the tubing and earmould for cracks - if found please book an appointment at Hearing Services.

Check that the earmould is fitted correctly.

Is the hearing aid on full volume? If yes, return to Hearing Services for reassessment.

Is your ear blocked with wax? (See your G.P for advice)

Is the microphone covered by anything?

Buzzing Noise?

Are you near any electrical equipment such as computer?