

The help and support provided in the clinics by the volunteers is invaluable.

Not only to hearing aid users but also to the hearing aid department at West Park Hospital as this allows us more time to deal with other more difficult cases.

The scheme allows you to commit as much or as little time as you can afford to give to help a very worthwhile cause.

The volunteer service is also more convenient for elderly people as it is in their local area.

We are always in need of new volunteers to join our team! If you feel this could be something you are interested in, please contact, volunteer coordinator's at West Park Hearing Services.

Hearing Services Department
West Park Rehabilitation Hospital
Park Road West
Wolverhampton
WV1 4PW

If you require this leaflet in a different format i.e. larger print, please contact:



Telephone: 01902 444055
Available from 8am-17:00pm



Fax: 01902 444056



e mail: rwH-tr.hearing-services@nhs.net

Approved Date: April 2012

Review Date: April 2018

Reference Number: PIL 14

THE WOLVERHAMPTON SUPPORT FOR DEAFENED PEOPLE NEEDS YOU!

ARE YOU INTERESTED IN BECOMING A VOLUNTEER?



PLEASE READ THE FOLLOWING LEAFLET FOR MORE INFORMATION

The Wolverhampton Support for Deafened People is an independent organisation which liaises closely with The Hearing Services Department at West Park Hospital.

They are a volunteer group who provide replacement batteries, retube hearing aids and provide general support and information for deafened people in the local area.

The services are invaluable and are provided on a weekly basis at the following doctors surgeries around the Wolverhampton area:

Pendeford H/C	Bushbury H/C
Bilston H/C	Wombourne Hand-in-Hand
Primrose Lane H/C	Codsall H/C
Tettenhall Wood H/C	Perton H/C
Ashmore Park H/C	Lower Green H/C
Warstones H/C	Alfred Squire H/C
Albrighton H/C	West Park Hearing Services
The Phoenix H/C	

As a prospective volunteer you will be placed where possible at your local clinic to observe a volunteer at work! This will give you an understanding of the role of a volunteer and whether this is something you would like to pursue.

Each clinic lasts 1½ - 2hrs and you would be required to **commit** to this time on a weekly basis.

Although cover can always be provided for holidays and sickness if arranged with the clinic co-ordinator.

After a period of 6-8 weeks you will be contacted by the volunteer co-ordinator at West Park to see how things are progressing. If this is something you enjoy we will then arrange for you to come to Hearing Services for a very informal interview.

As you may be working with vulnerable people you will be required to complete a CRB Check (Criminal Record Board), complete mandatory training and also an Occupational Health Screen.

These are now a matter of course for any kind of voluntary work and will take up very little of your time.

Practical 'Hands on' training will be provided in the clinics with an experienced volunteer and we also run a six week training course covering all aspects of hearing loss and hearing aids.

Providing all the necessary checks are returned satisfactory, we provide a final assessment and ensure the new volunteer feels confident to work unsupervised.

A tool kit will be provided and they will then be assigned to work in a clinic.

