

**PATIENT EXPERIENCE FORUM
AGENDA**

Date **Tuesday 31 January 2017**

Venue **Room 1, WMI, Building 11, New Cross Hospital**

Time **1.30 – 3.30 pm**

Item No	Item Description	Time	Lead
1	Apologies for Absence	13.30	Chair
2	Minutes of Previous Meeting (Tuesday 29 November 2016)	13.35	Chair
3	Matters Arising from the Minutes	13.40	Chair
4	Healthwatch Feedback	13.55	Healthwatch
5	Car Parking	14.10	Pete Gibbons
6	Surveys	14.20	Chair
7	FFT	14.30	Chair
8	Equalities Annual Report	14.50	Chair
9	Future Agenda Items	15.00	Chair
10	Any Other Business	15.10	Chair
11	Date and Time of Next Meeting: TBC	15.30	Chair

NB. **Could any Members who require any special arrangements to be made to enable attendance please contact Clair Worrall, Patient Experience Team 01902 307999 ext. 8763.**