

**PATIENT EXPERIENCE FORUM  
AGENDA**

**Date**            **Tuesday 28 April 2015**

**Cannock Chase Hospital – Conference Room**

**PLEASE NOTE SPECIAL ARRANGEMENTS FOR  
TRANSPORT TO CANNOCK:**

**Venue**            **Meet at 11.50 am at Bus Stop N1, New Cross  
Hospital opposite (A & E) to catch the 12 noon  
bus X68 to Cannock Hospital. Return journey  
from Cannock Chase Hospital, bus X68 at 3.30  
pm, arriving back at New Cross Hospital at 4.05  
pm.**

**TEA/COFFEE/BISCUITS WILL BE PROVIDED AT  
THE MEETING**

**Time**            **1.30 – 3.15pm**

<b>Item No</b>	<b>Item Description</b>	<b>Time</b>	<b>Lead</b>
	ON ARRIVAL AT CANNOCK HOSPITAL AT 12.30 pm, MEMBERS ARE INVITED TO TAKE A LOOK AROUND THE SITE BEFORE THE MEETING,		
1	Apologies for Absence	13.30	Chair
2	Minutes of Previous Meeting (Tuesday 24 February 2015)	13.40	Chair
3	Matters Arising from the Minutes	13.55	Chair
4	PLACE Inspection	14.10	Chair
5	Healthwatch Update	14.25	D McIntosh

6	CQC Visit	14.40	Chair
7	Cannock Hospital Update	14.55	Chair
8	Future Agenda Items	15.05	Chair
9	Any Other Business	15.10	Chair
10	Date and Time of Next Meeting – Tuesday 30 June, Room 6, WMI, New Cross Hospital		
	MEETING TO CLOSE AT 15.15 TO ENSURE BUS JOURNEY BACK TO NEW CROSS HOSPITAL AT 15.30		

**NB. Could any Members who require any special arrangements to be made to enable attendance at the meetings, please contact Clair Worrall on 01902 307999 (ext. 8763)**