

**PATIENT EXPERIENCE FORUM
AGENDA**

Date **Tuesday 29 September 2015**

Venue **Meeting Room, West Park Hospital**

Time **2.00 – 4.00 pm**

Item No	Item Description	Time	Lead
1	Apologies for Absence	14.00	Chair
2	Minutes of Previous Meeting (Tuesday 30 June 2015)	14.10	Chair
3	Matters Arising from the Minutes	14.15	Chair
4	Healthwatch Presentation	14.30	Healthwatch
5	Cannock Update inc. bus changes	14.55	Chair
6	Urgent and Emergency Care Centre Update	15.10	Chair
7	Draft Terms of Reference	15.20	Chair
8	Draft Patient Experience Strategy	15.35	Chair
9	Future Agenda Items	15.45	Chair
10	Any Other Business	15.50	Chair
11	Date and Time of Next Meeting – Tuesday 29 September 2015, Meeting Room, West Park Hospital		

NB. Could any Members who require any special arrangements to be made to enable attendance at the meetings, please contact Clair Worrall on 01902 307999 (ext. 8763)