The Royal Wolverhampton NHS Trust



Trust Board Re	port
Meeting Date:	24 February 2014
Title:	Procurement of an Ophthalmology Simulator from Charitable funds
Executive Summary:	Simulator training has become common place over recent years to support doctors in training
	Trainees beginning their career in Ophthalmology attend a one day basic surgery skills course run by the Royal College of Ophthalmologists, London. They also have opportunities to practice a few basic microsurgical techniques on animal eyes in a "wet lab" environment. However, since tissues in an animal eye "feel" and "behave" very differently from the human eye, historically, much of the actual training happens on patients under close supervision by a senior Consultant.
	There is an emerging trend to use simulator training in order to help trainees learn basic cataract surgical skills. There are several centres across the country that has a virtual microsurgical simulator to help trainees in their region. At the moment we do not have a similar facility for trainees in the West Midlands. We are proposing to set up this facility based at the Wolverhampton Eye Infirmary to teach our doctors in training. The Deanery have promised funding for consultant teaching and are very supportive of our proposal.
	Once simulator training is established at WEI, there is an intention to offer training to other doctors in training within the region, which the Deanery will support. this This will bring in income to the Trust
Action Requested:	Procure an Eyesi simulator from WEI charitable funds
Report of:	Marion Washer
Author: Contact Details:	Tel: 01902 696278 Email: marion.washer @nhs.net
Resource Implications:	Capital - Simulator to be procured from charitable funds
	£149,000
	Revenue - Maintenance contract to be funded from within Ophthalmology budget from year 2

	£3,000
Public or Private: (with reasons if private)	Public Session
References: (eg from/to other committees)	N/A
Appendices/	N/A
References/	
Background Reading	
NHS Constitution: (How it impacts on any decision-making)	In determining this matter, the Board should have regard to the Core principles contained in the Constitution of:
223.2.3	Equality of treatment and access to services High standards of excellence and professionalism Service user preferences Cross community working Best Value Accountability through local influence and scrutiny

Background Details

1

- Simulator training for junior doctors is well established throughout the country and within the Trust.
- Several Ophthalmologists are trained in the delivery of simulator training.
- There is a need to introduce simulator training of ophthalmology doctors in training within the Birmingham and Black Country region
- The Deanery is supportive of the WEI setting up simulator training and have promised funding for consultants to train.
- The simulator can be procured through charitable funds
- The WEI would become the regional centre for ophthalmology simulator training – this will enhance the reputation of the WEI as a teaching centre and ultimately bring income into the Trust.

Royal Wolverhampton Hospitals NHS Trust Critical Care Services

Outline Business Case

TITLE OF PROPOSAL

Procurement of a Simulator for the teaching of Junior Doctors within the Ophthalmology Directorate at Wolverhampton Eye Infirmary (WEI). Funded from Charitable funds

DIRECTORATE	PROJECT LEAD (ACCOUNTABLE
	OFFICER)
Ophthalmology	
	Marion Washer

BACKGROUND

Trainees beginning their career in Ophthalmology are expected to attend a one-day basic surgery skills course run by the Royal College of Ophthalmologists, London. They also have opportunities to practice a few basic microsurgical techniques on animal eyes in a "wet lab" environment. However, since tissues in an animal eye "feel" and "behave" very differently from the human eye, historically, much of the actual training happens on patients under close supervision by a senior Consultant.

There is an emerging trend to use technology in order to help trainees learn basic cataract surgical skills. There are several centres across the country that has a virtual microsurgical simulator to help trainees in their region. At the moment we do not have a similar facility for trainees in the West Midlands.

We are proposing to set up this facility based at the Wolverhampton Eye Infirmary.

By using bespoke 3D computer simulation, the EYEsi system will allow trainees to develop initial microsurgical skills and simulate more complex surgical problems and techniques for managing them. The simulator uses an operating microscope with the trainee operating on a virtual eye, realistically mimicking, a real cataract operation, but without the stress! Improvement in skill can be measured; pre-designed courses can be used by the trainee on his/her own, or the system can be used with a trainer.

The Regional School of Ophthalmology is very keen that we have this facility available for West Midland trainees.

The Ophthalmology department accommodates and trains a range of trainee doctors ranging from FY1 to ST7 level of seniority. As a regional centre, the Ophthalmology department takes the training of trainee doctors very seriously. The opportunity to provide simulator training will further enhance the delivery and commitment of training at the WEI. In addition, it will also reduce the risks for patients to have trainees who have "learnt" the basic skills on the virtual simulator before performing "live".

WEI has an excellent reputation for training and being the only centre in the region to have this facility will only enhance that reputation.

DELIVERY OF TRAINING

The junior trainees will be trained on how to use the machine and taken through the steps of surgery by a senior consultant. Initially this will have to be done as a 1-on-1 session but as the trainees become more confident in using the machine, they can practice solo, keep a log of the "procedures" that they have undertaken and Consultant supervision may be less intensive. The teaching plan can be seen in **Appendix 1.**

A lockable room has been identified within the teaching block of the WEI to house the simulator. This will give consultants and juniors more flexibility for teaching on the simulator

FUNDING FOR TRAINING

The Head of School of Ophthalmology has assured us funding (equivalent of 1 PA) from the Deanery to pay towards the cost of Consultant time required for this training. **See Appendix 1.**

INCOME GENERATION OPPORTUNITIES

Once the simulator training is established at WEI, there is a plan to run courses that trainees could enrol for and pay out of their study budgets. This would be easy to set up, the consultants are committed to deliver 'out of hospital' training and the room that the computer would be housed in, is adjacent to the WEI teaching room.

There are two options outlined in this business case. Option 2 is the preferred option.

CASE FOR IMPROVEMENT

In order to improve the quality of junior doctor training at WEI and reduce the risk to patients who are operated on by junior doctors, albeit under the supervision of consultants, It is proposed that a simulator be procured through WEI charitable funds

• OPTION 1. – Continue to train junior doctors through the current methods of formal teaching and clinical supervision.

This option will not :-

- Enhance the training experience for junior doctors
- Reduce the risk to patients when operated on by junior doctors
- Provide opportunities for income generation through 'out of hospital' training programmes.
- Enhance the reputation of teaching at WEI
- OPTION 2 Procure a simulator for the purpose of teaching junior doctors at WEI and ultimately within the region.

This option would:-

- Enhance the training experience for junior doctors
- Reduce the risk to patients when operated on by junior doctors
- Provide opportunities for income generation through 'out of hospital' training programmes.
- Enhance the reputation of teaching at WEI

The preferred option is:- Option 2

BENEFITS OF PREFERRED OPTION

Benefit	Measure and approach	Date benefit will be realised
Enhance the teaching for Junior doctors	Junior doctor and Deanery feed back	Upon commencement of simulator training
Reduce the risk to patients when operated on by junior doctors	Datix reports	Upon commencement of simulator training
Provide opportunities for income generation through regional simulator teaching sessions	Budget reports	When an established simulator training programme at WEI has been achieved

FINANCIAL IMPACT							
Capital Cost :							
See financial Schedule and Quotes							
 Revenue Cost: Funding to deliver 4 hours of teaching Deanery. Funding to deliver regional training word generation. Maintenance costs of simulator to be a budget. See quote 	uld be covered by	the income					
RISKS AND DEPENDENCIES							
Dependency	Dependency Grade (R,A,G)						
Dependent upon approval being given to procure the simulator through charitable funds Green							
PUBLIC CONSULTATION – N/A							
EQUALITY IMPACT ASSESSMENT N/A							
HIGH LEVEL IMPLEMENTATION PLAN							
Key Actions	Person responsible	Timescale					
Approved by Division	Group Manager	October '13					
Approved by Capital Revue group	Carolyn Robinson	Oct/Nov '13					
Approved at Trust Board	Divisional Manager	November '13					
Procure Simulator and commence training	Clinical Director WEI	December					

Clinical DirectorDir.

SUBMITTED BY:

Mgr.....

Date.....

APPROVED BY: Ali 13
Divisional Director Divisional Manager
Divisional Accountant. 11/1/13
Date
FOR CAPITAL INVESTMENT ONLY
Director of Estates Development
Date(On behalf of Capital Review Group)

ase: Simulator for the teaching of Junior Doctors	WEI)			THE NO	, a	verhampton NHS Trust
Vers	ion: 2	Ref:	913			
CAPITAL COST:-		Capital É Year 1	Life Years	Capital £ Year 2	Life Years	Capital £ Total
VRmagic EYEsi Complete Vitreoretinal and Cataract Simu To be Funded from WEI Charitable funds	lator	149,000	7	0		149,000
TOTAL CAPITAL		149,000		0		149,000_
ACTIVITY & OTHER INCOME:-	Activit Year 1	Year 2 FYE		<u>Tariff</u> Year 1	Year 2 FYE	Income Year 1 Year 2 Recurring
Description				£	£	£ £
Note: The finance pro-forma excludes the costs and inc least cost neutral. Any contribution generated through ti					be provided in	the future as these will be at
TOTAL INCOME						0 0
REVENUE COST:- Note: All entered as minus values (-E)						
Pay Costs						Spend
Description Department Date wef	Pay Band	d PAs/ Other		Cost per WTE £	WTE	Year 1 Year 2 Recurring £ £
Pay - Direct Clinical				105,974	0.10	(10,597) (10,597)
Consultant time for training Deanery funding for consultant training costs				103,374	0.10	10,597 10,597
Pay - Clinical Support					0	0 0
Total Pay Costs					0	0 0
Non Pay Costs						
Non Pay - Direct Clinical					0	0 0
Non Pay - Clinical Support						
Recurrent Maintenance funded from within existing rev	enue budgets					
Redecoration of room in WEI Training Block to make sui Security/Swipe Locks for Training Room To be Funded from WEI Charitable funds	table					(400) (7,500)
					0	(7,900) 0
Total Non Pay Costs					0	(7,900) 0
TOTAL CLINICAL AND CLINICAL SUPPORT COSTS					0	(7,900) 0
TOTAL CONTRIBUTION TO TRUST OVERHEADS AS PERCENTAGE (Should be 20% or above)						(7,900) 0
OVERHEAD COSTS:-						
TOTAL OVERHEAD COSTS						0 0
TOTAL EBITDA MARGIN AS PERCENTAGE (Should be 10% or above)						(7,900) 0
CAPITAL CHARGES:- Note: All entered as minus values (-£)						
Depreciation Rate of Return TOTAL COST OF CAPITAL						(5,321) (21,286) (2,514) (4,656) (7,836) (25,942)
NET SURPLUS MARGIN AS PERCENTAGE (Should be 3% or above)		,	2			(15,736) (25,942)
Divisional Accountant	Division	Manager D	irector		>	
	Name	1	1~	1	4/11	La

APPENDIX 1

Month		ST 1	and 2		ST 3 and above				
	WEI Tra	inees	Other W	Mid Trainees			Mid Trainees		
•	No. of trainees	No. of hours in a week (in a month)	No. of trainees	No. of hours in a week (in a month)			No. of hours in a week (in a month)		
Aug	2	2 hrs per trainee = 4 hrs in a week = (16 hrs in a month)	4	2 hrs per trainee = 8 hrs in a week = (32 hrs in a month)	4	1 hrs per trainee = 4 hrs in a week = (16 hrs in a month)	10	1 hrs per trainee = 10 hrs in a week = (40 hrs in a month)	
Sept	2	1 hr per trainee = 2 hrs in a week = (4 hrs in a month)	4	1 hr per trainee = 4 hrs in a week = (16 hrs in a month)	4	2 hrs in a week = (8 hrs in a month)	10	5 hrs in a week = (20 hrs in a month)	
Oct	2	(2 hrs in a month)	4	(4 hrs in a month)	4	4 hrs in a month	10	10 hrs in a month	
Nov	2	(1 hr in a month)	4	(2 hrs in a month)	4	4 hrs in a month	10 10 hrs in a month		
Dec	2	(1 hr in a month)	4	(2 hrs in a month	4	4 hrs in a month	10	10 hrs in a month	
Jan	2	(1 hr in a month)	4	(2 hrs in a month	4	4 hrs in a month	10	10 hrs in a month	
		25 hours		58 hrs		40 hours	100 hours		

If we look at training ALL ST1 and 2 and ONLY WEI based ST3 and above: About 125 hours of Cons time over 6/12 = 250 hours in a year

4 hours = 1 session

So, 250 hours = 66 sessions in a year

This equates to about 1.25 Cons PAs.....(52 weeks in a year

Registered No. 1910346 England VAT Reg. No. GB 425 3873 44 www.statone.co.uk Tel: 0121 354 8829 Fax: 0121 321 1933 info@statone.co.uk 51 Somerville Road Sutton Coldfield West Midlands B73 6HH

Mr P Caruana Consultant Ophthalmic Surgeon New Cross Hospital Wolverhampton Road Wolverhampton WV10 0QP

15 August 2013

Dear Mr Caruana

Quotation for VRmagic EYEsi Complete Vitreoretinal and Cataract Simulator

Thank you for your recent enquiry. The price of the EYEsi Complete Virtual Reality Simulator is as follows:

Eyesi Simulator Platform

Eyesi Vitreoretinal Surgery Interface Package

(incl. Eyesi Vitreoretinal hand activated forceps)

Eyesi Vitreoretinal BIOM/SDI mimic

Eyesi Vitreoretinal Basic Skills Pack 1

Eyesi Vitreoretinal Basic Skills Pack 2

Eyesi Vitreoretinal Epiretinal Membranes

Eyesi Vitreoretinal ILM Peeling

Eyesi Vitreoretinal Posterior Hyaloid

Eyesi Vitreoretinal Endolaser

Eyesi Vitreoretinal Retinal Detachment

Eyesi Cataract Surgery Interface Package

(incl. Eyesi Cataract hand activated forceps)

Eyesi Cataract Basic Skills Pack 1

Eyesi Cataract Basic Skills Pack 2

Eyesi Cataract Basic Skills Pack 3

Eyesi Cataract Capsulorhexis

Eyesi Cataract Phaco Divide & Conquer

Eyesi Cataract Hydrodissection

Eyesi Cataract Irrigation & Aspiration

Eyesi Education Software

Eyesi Gold Software Update Pack 36 m

Eyesi shipping and handling (Germany)

TOTAL Exclusive of VAT £ 149000

WEE/HCO148QT

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A detailed breakdown of the items may be found on the accompanying pages, along with options for additional skills modules and replacement items. We offer up to two on-site one-day training sessions, one to be delivered on the same day of installation. Training and support is aimed at facility managers and trainers. Other costs you may incur include insurance, providing a workspace preferably with telephone and internet access nearby and chairs, one of which should be a typist-style with rollers for the surgeon-trainee; a cabinet would also be useful for storing additional heads, instruments and files. Additional training can also be negotiated.

The quotation includes software upgrades at gold standard which includes all Eyesi surgical software updates to existing models and operating systems and all new simulation modules released for the purchased hardware during the period of Gold cover. The quote assumes 3 years but this is not a requirement. You do not need to purchase all of the modules at once as it is possible to purchase them as separate software additions.

An annual service charge of this equipment is not included in the price as the EYEsi is very robust and it is more economical to call us out at need. We are also very happy to give telephone support free of charge.

I also attach some rather haphazard miscellaneous information that may be required in your business case along with a PPQ. Please do let me know if you need any other information.

Yours sincerely

- tomen

Theresa Adams Sales Director

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EYESI information August 2013:

Quality and Functional Utility

Durability

The Eyesi has been commercially available for nine years and has proved to be most robust. Our own 9-year old Eyesi is taken or sent to various demonstrations and exhibitions and used by absolute novices with no surgical experience.

Routine Cleaning

The purchaser should damp-wipe with any commercial hard surface cleanser from time to time, depending upon frequency of use. No liquids are to be used. It would be appropriate to ban the consumption of drinks and food in the vicinity of the Eyesi to minimise damage by spillage or food residue.

Appearance and Feel

The anatomical detail of the eye has been designed with the aid of eminent Ophthalmic Surgeons in Germany and America. A new anatomically correct head has also been designed to house the eye.

The Eyesi has realistic virtual tissues and tissue interaction with instrumentation. VRmagic also has close relationships with Eyesi users and are always open to suggestions for even further improvement.

The tissue interaction does not follow a defined path but reacts to the instrument selection and movement within the eye. The trainee cannot 'learn the game' but will be scored on objective performance parameters. Mistakes will result in realistic complications inherent in surgery in the anterior chamber of the eye.

Integration of Functions

The Eyesi can be linked with other Eyesi machines

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Ref. No.	Description	Qty	Unit Cost £	Total Cost £
	EyeSi Surgical Simulator - excluding any service beyond any standard warranty	1	149,000.00	149,000.00
	Related Accessories – please list on a separate sheet if necessary		as listed	
	Extended Warranty Contract inclusive of 1 PM per annum. Excluding initial warranty	1 year 2 year 3 year 4 year	£ 5250 £10500 £15750 £21000	
	Service Contract. Excluding initial warranty, excluding parts	1 year 2 year 3 year 4 year	£ 3000 £ 6000 £ 9000 £12000	

- DELIVERY LEAD TIME FROM RECEIPT OF PURCHASE ORDER 3 months
- MINIMUM ORDER QTY/VALUE 1
- DISCOUNT/REBATE AVAILABLE no
- SETTLEMENT TERMS 30 days from installation
- SETTLEMENT TERMS FROM SUCCESSFUL INSTALLATION YES

GUARANTEE/WARRANTY PERIOD 12 months from installation. Accidental or malicious damage not covered. Transportation back to Germany may incur a charge, depending upon the circumstances. Stat One Services will not make a charge during this period but reserve the right to pass on any charges made by VRmagic

EXTENDED WARRANTY;

Warranty extension option of £5250 per annum excluding transportation costs. Depending upon availability, we may also offer temporary loan cover for instruments damaged through accident or miss-use. For full warranty details, please see appended VRmagic warranty pages.

MAINTENANCE COST

Annual visual check on equipment and cabling is undertaken for the first 3 years free of charge. The Eyesi is very robust so it is recommended that an at need approach is taken to maintenance but see table above.

SERVICE BACK-UP/ RESPONSE TIME/LOCATION OF SERVICE ENGINEERS/ CONTACT DETAILS:

Registered No. 1910346 England VAT Reg. No. GB 425 3873 44

www.statone.co.uk

Tel: 0121 354 8829 Fax: 0121 321 1933 info@statone.co.uk 51 Somerville Road Sutton Coldfield West Midlands B73 6HH

Remote diagnostics available. 2 people available for on-site service, usually within 2 days. Based at 51Somerville Road, Sutton Coldfield, West Midlands Office tel: 0121 354 8829 email: info@statone.co.uk. Free

telephone support both from Stat One Services and VRmagic GmbH (Manufacturers, Germany) Temporary

loan instrument exchange by post may be available if appropriate.

Account Manager: - contactable as per the following:

- Contact Name Theresa Adams
- Telephone 0121 354 8829
- Mobile -
- email info@statone.co.uk

Additional support from:

Contact Name: Stuart Albright
 Telephone - 0121 354 8829
 email: info@statone.co.uk

RESPONSE TIME:

Response Time within Warranty/Service Contract normally 48 hrs Response Time out with Warranty/Service Contract normally 48 hrs

Out of Warranty Equipment Pricing: current replacement items per list provided

Emergency Call-Out Rates:

£500 per day or part thereof plus travel expenses

TRAINING

Initial on-site training for Eyesi Trainers on day of installation to ensure that Eyesi can be navigated and training for surgeons can commence using in-built training courses or own custom-designed courses. Further day of targeted in-depth training offered once trainers have become accustomed to system and wish to develop the use of the Eyesi further. Max training group size =5.

Additional training is offered by negotiation, £500 per day or part thereof plus travel expenses

SUPPORT SPARES ETC. will be available for up to (3) years after system obsolescence, spares list attached

SERVICES OR LABORATORY REQUIREMENTS FOR SYSTEM Ideally, internet and or telephone access near to the location of the EYEsi. 2 chairs, one of which to be on wheels e.g. typists chair or similar, cupboard for manuals, unused heads and instruments when not in use . Approximate space requirement for EYEsi (including space for trainee and trainer) 2m x 3m

QUOTE EXPIRY DATE 31 December 2013 (this depends upon the continued stability of the Euro). .

PRE-PURCHASE QUESTIONNAIRE

EXTENDED FORM PPQ – June 2003

Produced by NHS Purchasing and Supply Agency, Scottish Healthcare Supplies, Northern Ireland CSA Regional Supplies Service and Welsh Health Supplies in conjunction with the Association of British Healthcare Industries

This form is intended to supply prospective purchasers with information about equipment being considered for purchase. It is intended principally for pre-purchase information on electrical medical, dental, ophthalmic and laboratory equipment. The form may also be used for other products, including non-electrical items, and to give information prior to equipment being supplied on loan, in which case not all the questions will be relevant. Please ensure all relevant questions are answered.

For is	sue and cor	npletion by purchaser: PI	PQ Master Reference:							
A uniq	jue referenc	ce (preferably ten characters	maximum) must be given by to	he supplier:	Supplier's Ref	ference:	EYESIVCWL	/		
Gener	ic Device T	ype: Vitreoretinal/Ca	taract Surgery Simulator	Equipment	Model: E	YESI®c	omplete			
Count	ry of Origin	ı: Germany		Manufactui	rer: V	'Rmagic				
Suppl	ier:	Stat One Service	es Ltd	Telephone	No: O	121 354	8829			
Fax N	o:	0121 321 1933		e-mail:	th	neresa@	statone.co.uk			
	RKING									
1. a		the product carry the CE ma	rking?				YE	S X	NO	
b		S, to which EC Directive(s):	ID : D: .: (00/205/77	7.00						
	i) 	-	Devices Directive (90/385/E)	EC)			YE	-		
	ii)	Medical Devices Directive		37)			YE	5	7	
	iii)		of device (93/42/EEC Annex I l Devices Directive (98/79/EC	,			L YE		J	
	111)	If YES, is the device: For s			ex II: List A?	VES	List B? YE	\vdash	NO	х
	For ii		n No. of Notified Body, if app	_	DATE. DISCITE	125 L		9	٦	А
	iv)	•	C or superseding directive))	ii caoi			YE	s x		
	v)	Low Voltage Directive (73/					YE	-		
	vi)	Other Directive(s) (please s	· -							
2. a) Is the	product a 'custom-made dev	rice' (93/42/EEC)?				YE	s	NO	х
b) Is the	product intended for 'clinica	ll investigation' (93/42/EEC) o	or 'performance	e evaluation' (9	98/79/EC)?	YE	s	NO	Х
	If YE	S to a) or b) above, does the	device comply with the UK M	ledical Devices	Regulations?		YE	S	NO	Х
MANA	GEMENT	SYSTEM STANDARDS								
3. a			stered to any management syst	em standards (e	eg ISO 9001, IS	SO 14001,	ISO 13485)? YE	s 🔲	NO	х
		S, please state the standard(s	· · · · ·				*			-
b) Is the	supplier's service and repair	organisation currently register	red to any mana	agement system	n standards	? YE	s	NO	х
	If YE	S, please state the standard(s) and certification body:							
	Y STAND		an iii) aharra mish mhiah anɗa	tou at an dan d(a)	door the man deco	at a amounts:0				
4. F	or products	Standard	or iii) above, with which safe Test House	ty standard(s) (•	rtificate Ni	ımhar	T .	Date	
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SERVI	CE / SPAF	RES / INSTALLATION								
5.	Is service/r	epair information available?	YES NO X	If NOT f.o.c	. please state cı	urrent price	;	Indicate cont	tents be	low:
(Please	state	Full circuit diagrams	No Fault finding p	orocedure	No	Prevent	ative maintenance			No
YES, N	O or N/A)	Repair information	No Spare parts lis	ting	No	List of s	pecial tools/test ed	quipment/etc		No
If YES,	please stat	e whether also available on:	Disk Website	If Web, ples	ase state addres	ss				
				_						
6. a) In add	tition to the service/repair int	formation/manual, will trainin			nt technica	· ·			/_ 1
	(Plea	se state YES, NO or N/A)	First-line mai		n/a n/a		(Calibration Repair	n/	
1.) T≈ #1	gupplier able to provide this	<u> </u>	l .	I	anna10	7/17	$\overline{}$	n/	$\overline{}$
b	, is the	supplier agic to provide this	training for the purchaser's or	a um u party's	accumical perso	omici?	YE	2	NO	Х

		If YES, will this be free of charge? Or chargeable?
		If NO, please indicate if details of an organisation that is able to provide this training are available on request? YES NO X
		Supplier's Reference: EYESIVCWLV
7.	c) d) a) b)	Is the provision of service/repair information conditional upon completion of training? In order to undertake maintenance/repair/calibration, is any special software/test equipment/tooling required? If YES, please indicate that details of special software/test equipment/tooling are provided on a separate sheet: Is the supplier able to provide an 'as required' repair/maintenance service in the UK? Is the supplier able to provide a contract repair/maintenance service? If YES, please confirm that details of repair/maintenance contracts are provided on a separate sheet. If YES, please confirm that details of repair/maintenance contracts are provided on a separate sheet. If repairs are normally performed by the supplier on the purchaser's site, please state typical response time: If repairs are performed off-site, where will these be carried out? Company: VRmagic NO X NO X YES NO X
		iii) Is free of charge loan equipment normally available? YES NO X
8.		e state if repair parts will be available to the purchaser's or a third party's suitably trained and equipped personnel: YES NO X NO NO NO NO NO NO NO NO
9.	Pleas	e indicate when this model was first placed on the market: 2003
10.	,	or how many years from the date of last manufacture is the supply of spare parts guaranteed? 5 the product still in current production? YES X NO If NO, indicate year of last manufacture:
11.		allation necessary? YES X NO S, please confirm that details of all services required are provided on a separate sheet: YES X
12.	Will s	software upgrades be notified? N/A YES X NO
ION	ISING	RADIATION
13.	Does	the product contain a source of ionising radiation or is it capable of emitting ionising radiation? YES NO X
DEC	CONTA	MINATION / REPROCESSING
14.	a) b)	i) Is the item intended to be processed? YES NO If NO, go to Question 15. ii) If YES, is the item intended to be: Non-sterile for single use iii) Is there a recommended maximum number of uses? YES NO X If YES, please state: iv) Are decontamination/reprocessing instructions supplied? YES NO YES NO III Is manual cleaning the only cleaning method specified before further reprocessing? YES NO YES NO III Is manual cleaning the only cleaning method specified before further reprocessing?
		ii) What is the maximum temperature that can be used for thermal disinfection? Temp: iii) Are there any restrictions on detergent/disinfectant types? YES NO If YES, please state: iv) Can the item withstand autoclaving at 137 °C for 3 mins? YES NO If YES, please state: vi) Is the item compatible with other sterilization methods? YES NO If YES, please state: vi) Does reprocessing require the use of specified equipment? YES NO If YES, please state equipment type (eg containers, processors, etc) and, where appropriate, parameters of operation (eg temp, pressure, etc):
	c)	i) Are tools required to aid dismantling/reassembly, or are lubricants required? YES NO If YES, are they supplied with the device or available optionally? Supplied Optional Neither
	d)	Is decontamination/reprocessing training available? YES NO If YES will this be: Free of charge? Chargeable?
	e)	Are reprocessing instructions available on the Web? YES NO If YES, please state address:
WAI	RRAN	TY
15.		e confirm that a copy of the warranty is provided on a separate sheet: YES X

DECLARATION

When reference is made to this form and its attachments within the process of obtaining the item, we agree that the purchaser will be entitled to rely upon the contents and subsequent non-compliance with the statements contained herein will entitle the purchaser to seek redress.

Name: Theresa Adams Position: Sales Director

Company/Address: Stat One Services Ltd

51 Somerville Road, Sutton Coldfield, West Midlands, B73 6HH Date: 15 August 2013

APPROVED BY: 411/13
Divisional Director Divisional Manager
Divisional Accountant. So 11113
Date
FOR CAPITAL INVESTMENT ONLY
Director of Estates Development