

Trust Board Report

Meeting Date:	22 July 2013
Title:	Never Events - training and awareness
Executive Summary:	<p>This report describes the training and awareness in place for staff in relation to Never Events.</p> <p>Summary of key points;</p> <ul style="list-style-type: none"> • Never Events awareness is provided to all staff via induction. • Junior doctors receive a face-to-face patient safety talk at their induction in July/August covering a range of patient safety issues, including never events. • WHO checklist training is part of the Theatres Local Induction process.
Action Requested:	None – for information/assurance.
Report of:	Medical Director and Chief Nurse
Author: Contact Details:	<p>Zoe Marsh & Charlotte Hall</p> <p>Tel 6183 Email: zoe.marsh@nhs.net</p> <p>Tel 5968 Email: charlotte.hall6@nhs.net</p>
Resource Implications:	None
Public or Private: (with reasons if private)	Public Session
References: (eg from/to other committees)	Revalidation Steering Group
NHS Constitution: (How it impacts on any decision-making)	<p>In determining this matter, the Board should have regard to the Core principles contained in the Constitution of:</p> <ul style="list-style-type: none"> ✦ Equality of treatment and access to services ✦ High standards of excellence and professionalism ✦ Service user preferences ✦ Cross community working ✦ Best Value ✦ Accountability through local influence and scrutiny

1. BACKGROUND

1.1. This report describes the training and awareness in place for staff in relation to Never Events.

2. TRUST INDUCTION e-HANDBOOK

2.1. A section of the Trust's Induction e-handbook is dedicated to raising awareness of Never Events. It contains the definition of a never event, the list of 25 never events, and who to contact for further information. This is available to all new starters in CD format and an online version is also available. All staff new to the organisation, no matter their induction method i.e. Trust Induction, Quick Induction & Junior Doctors Induction, are given this information.

3. JUNIOR DOCTORS INDUCTION

3.1. In addition to the Trust Induction e-handbook, junior doctors starting with the Trust in July/August will receive a patient safety talk from the Medical Director covering a range of patient safety issues, including Never Events.

4. NURSING STAFF AWARENESS RAISING

4.1 As part of a number of staff group training events, the deputy chief nurse provides face to face updates on the risks of Never Events and how staff can prevent and mitigate against them occurring. For health care assistants this forms part of their HCA training, Band 5 Registered Nurse as part of the preceptorship training and band 6 as part of their on-going management development.

5. LOCAL INDUCTION

5.1. Staff working in Theatres are provided with WHO checklist training, as part of their local departmental induction.

Action: Theatres Local Induction Pack to explicitly state WHO checklist training.

6. RECOMMENDATIONS

6.1. Governance face-to-face talk at Trust Induction to reference Never Events.
6.2. Additional staff awareness raising on hospital intranet around Never Events and how staff can ensure the risks are reduced.