

Trust Board Report

Meeting Date:	23 rd September 2013
Title:	Mid Staffordshire NHS Foundation Trust Public Inquiry Report (Francis 2) – Trust position paper.
Executive Summary:	<p>This report provides an overview of recommendations from the Francis 2 report in the form of current assurances, further actions identified and a grade of assurance based on the status of controls in place. The grade is not indicative of the importance/priority of the recommendation. This report provides an update to the report presented to Trust Board in May 2013.</p> <p>Key features of the update:</p> <ol style="list-style-type: none"> 1. The report provides a position against those recommendations deemed directly relevant to the Trust or where deemed national, a comment may be given where actions have commenced pending future impact. 2. An update on current position, further action and assurance grade has been sourced from recommendation leads. 3. Some additional assurance has been provided based on the overarching domain theme although not perfectly aligned to the stated recommendation. 4. Within the report there are areas for consideration/decision i.e. not yet approved for implementation and are headed as 'Item to consider'. 5. As a proposal, each recommendation is assigned a Lead Director, Trust group and responsible lead for action to enable future follow up or progress update. 6. A number of items (ungraded) are subject to ongoing work and will receive update through separate work streams.
Action Requested:	The Board is asked to note to the update against recommendations and take assurance at the current position for the Trust and the intended future actions.

Report of:	Chief Nursing Officer
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Resource Implications:	
Public or Private: (with reasons if private)	Public Session
References: (eg from/to other committees)	Progress report reviewed at Compliance Committee (Aug 13)
Appendices/ References/ Background Reading	
NHS Constitution: (How it impacts on any decision-making)	In determining this matter, the Board should have regard to the Core principles contained in the Constitution of: <ul style="list-style-type: none"> ✦ Equality of treatment and access to services ✦ High standards of excellence and professionalism ✦ Service user preferences ✦ Cross community working ✦ Best Value ✦ Accountability through local influence and scrutiny
Background Details	
	<ol style="list-style-type: none"> 1. Of the 290 recommendations 101 were considered applicable to the Trust and are grouped under themes below. Some recommendation requiring national actions are included where these impact on the Trust and may indicate future action for the Trust. 2. The overarching and significant themes from the report were around organisational culture and leadership as well as predominance on care given to elderly and vulnerable patients. These require specific focus and may warrant separate on-going work streams. 3. For each recommendation leads were asked to identify current assurances and any further action required to improve on controls. The grade given is based on the strength of the assurance against the recommendation (and conversely our gap in assurance) not on the priority of the recommendation.

Themes	Total recs	Red	Amber	Green	Grey	White (Requires update)
Putting Patients First	5	0	3	2	0	0
Fundamental standards of behaviour	3	0	2	1	0	0
A common culture made real through the organisation	3	0	0	3	0	0
Effectiveness of healthcare standards	1	0	0	1	0	0
Effectiveness of regulating healthcare systems governance	14	0	0	10	4	0
Effective Complaints handling	10	0	4	7	0	0
Medical Training and Education	5	0	0	5	0	0
Openness, transparency and Candour	10	0	0	10	0	0
Nursing	19	0	5	7	6	1
Leadership	5	0	1	2	2	0
Caring for the Elderly	8	0	4	3	0	1
Information	15	0	7	7	1	0
Coroners and Inquests	4	0	3	0	1	0
Totals	102	0	28 (27%)	58 (57%)	14 (14%)	2 (2%)

4. The table below provides further generic actions/considerations for the Trust falling from the report themes but not directly aligned to the specific recommendations:

Theme	Additional consideration for work development
Openness transparency and candour	Consider further essential care indicators – to measure progress made. The Trust is to identify measures to evaluate the response to the Francis report.
Nursing, Care of the Elderly and Putting patient first	The work programmes aligned to the Trust priorities Care of the Older Person, specifically the Creating Best Practice programme and end of life care will strengthen assurance against this domain.
Leadership, Fundamental standards of behaviour	Organisation wide OD plan to address issues impacting culture, leadership, values and behaviours. Leadership style adjustments and common expectation of behaviour. On-going communication with staff to engage and re-assure on action being taken and to be taken from Francis report.
A common culture made real through the organisation, Fundamental standards of behaviour	Consider need for any further/independent culture assessment and address findings
Effectiveness of healthcare standards, Effectiveness of regulating healthcare systems governance	Extend safety walk-arounds to non-clinical areas to improve engagement and role clarity

Nursing, Care of the Elderly and Putting patient first	The activities within the Trust's priorities re Care of the Older Person and Urgent & Unscheduled care will provide further assurance in the domain. Keogh Review findings and recommendations
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5. Where on-going work is in progress e.g. Creating Best Practice Programme, Development of leadership competencies; update and future assurance will be required by the responsible committee and its reporting framework.
6. The Trust has in place a number of programmes of work which drive the ambition to deliver the best possible patient experience in a safe environment. Elements of these programmes do not align clearly to the recommendations within the Francis report but provide essential assurance to the Board and demonstrate mitigation against a re-occurrence of the issues experienced at Mid Staffordshire NHS Foundation Trust. These are briefly stated below:
 - Using technology to keep patients safe - Safe Hands electronic tagging, VitalPAC to identify deteriorating patients.
 - Plans to further strengthen the Care of the Older Person Programme Board (Care of the elderly and vulnerable being a key focus of the Francis 2 report)
 - Nursing workforce/Skill mix review
 - Creating Best Practice workstreams encompassing the fundamentals of care as a platform for improvement– roll out to all areas
 - The Nursing Midwifery Programme clearly aligned to the 6C's, NHS Constitution, The NMC Code and RCN's Fundamentals of Practice
 - Focus on improving the environment to encompass all best practice from Kings Fund in making hospital dementia friendly and help the healing environment for all refurbishments and new builds
 - Review of the safety culture of the organisation comparing to that surveyed in 2010
 - Identifying all surgical procedures that take place outside the operating theatre and ensuring the risk of never events is mitigated through the use of adapted safety checklists
 - Quarterly accountability review between COO and CNO to review individual metrics on qualitative outcomes as well as performance outcomes
 - Robust quality impact assessments on all projects put forward for cost improvement programme
 - Electronic flagging system for identifying devices that can introduce infection through vitalpac to reduce the risk of infection
 - Internal staff survey
 - Safe Hands Initiative
 - Plans to develop a Care of Older people Programme Board (Care of the elderly and vulnerable being a key focus of the Francis 2 report)
 - Nursing workforce/Skill mix review
 - Creating Best Practice workstreams – roll out to all areas

