

Trust Board Report

Meeting Date:	28 May 2012
Title:	Results of April 2012 Safety Thermometer for RWHT
Executive Summary:	<ul style="list-style-type: none"> • Improvement in % of harm free care in April up to 92% • Total of 1002 patients surveyed on 18 April
Action Requested:	That the Board notes improvements in harm free care.
Report of:	Ms Cheryl Etches, Chief Nursing Officer
Author: Contact Details:	Mrs Charlotte Hall, Deputy Chief Nursing Officer – Quality & Safety Tel: ext 5960 Email: charlotte.hall6@nhs.net
Resource Implications:	None
Public or Private: (with reasons if private)	Public
References: (eg from/to other committees)	Quality and safety Committee
Appendices/ References/ Background Reading	
NHS Constitution: (How it impacts on any decision-making)	<p>In determining this matter, the committee should have regard to the core principles contained in the constitution of:</p> <ul style="list-style-type: none"> ✚ Equality of treatment and access to services ✚ High standards of excellence and professionalism ✚ Service user preferences ✚ Cross community working ✚ Best Value ✚ Accountability through local influence and scrutiny

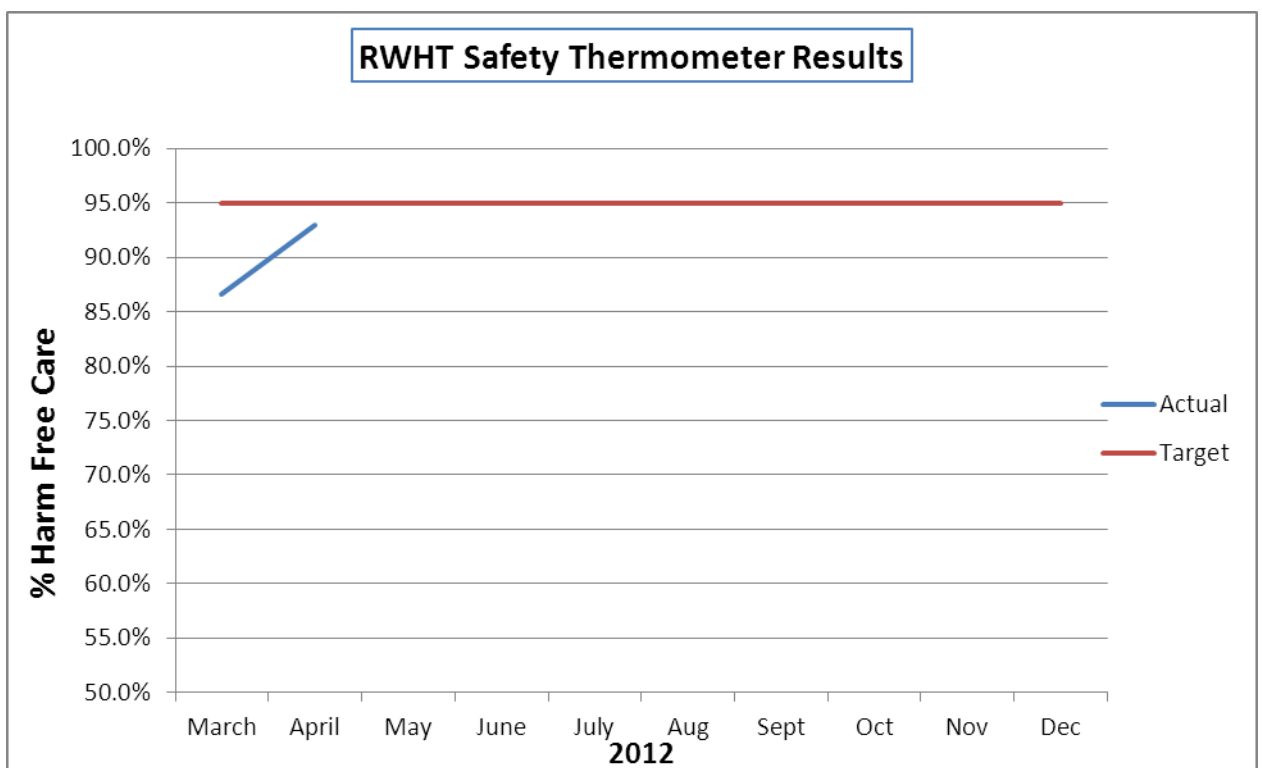
Background Details

1 The NHS Safety Thermometer is a tool for measuring point prevalence of patient safety,

developed by the NHS Information Centre (NHSIC). April was the second month RWHT has gathered data and this forms part of the nationally mandated CQUIN. Data is collected on every patient in a bed or visited by the community nurses on nationally designated day each month. The data is submitted to the NHSIC and analysed. This month a new system was introduced to enable Trusts to submit data; unfortunately RWHT was one of 20 Trusts that were unable to submit their April data due to technical problems, however this will be entered with May's data to ensure CQUIN payment.

2 Chart 1 demonstrates an improvement in the % of harm free care delivered at RWHT, from 86.63% (March) to 92% (April). An additional 239 patients were surveyed in April which means data was collected on 1002 patients on 18 April including those visited at home by the community nursing service as well as all bed based patients.

Chart 1



3 Changes in April data

Apart from an increase in numbers of patients surveyed and a rise in the % of harm free care, significant improvements were seen in the following:

- A reduction in the number of new pressure ulcers in April which may indicate better compliance with measures
- Significantly fewer falls with no causes of serious harm
- Early indicators suggest measures already in place for falls and pressure ulcers are working.

4	<p>Safety Thermometer supports the need to change practice in catheter usage linking with improved continence management which is under review by the clinical director for community and deputy CNO Quality & Safety.</p> <p>Results by ward</p> <p>Each divisional Head of Nursing has received the results of March and April Safety Thermometers and we expect them to present at Divisional level. This will also be reported through the revised Quality and Safety monthly report, received by the Board, from June 2012. The Safety Thermometer data analyst post funded by the Cluster, will be appointed to shortly which will support more training and improve data collection at point of care, data validation and support in-depth data extraction for analysis. This will help direct resources to areas where harm free care is low.</p>
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