

**PATIENT EXPERIENCE FORUM
AGENDA**

Date **Tuesday 1 December 2015**

Venue **Room 6, WMI, Building 11, New Cross Hospital**

Time **2.00 – 4.00 pm**

Item No	Item Description	Time	Lead
1	Apologies for Absence	14.00	Chair
2	Minutes of Previous Meeting (Tuesday 29 September 2015)	14.10	Chair
3	Matters Arising from the Minutes	14.15	Chair
4	Draft Terms of Reference	14.30	Chair
5	Draft Patient Experience Strategy	14.45	Chair
6	Car Parking Meters	15.00	Chair
7	Healthwatch Feedback	15.15	Healthwatch
8	Future Agenda Items	15.30	Chair
9	Any Other Business	15.45	Chair
10	Date and Time of Next Meeting – To be arranged		

NB. Could any Members who require any special arrangements to be made to enable attendance at the meetings, please contact Clair Worrall on 01902 307999 (ext. 8763)