

# PRIMARY CARE SERVICES 'BLAZE A TRAIL' WITH APPRENTICESHIPS

JOIN US IN SUPPORTING AND CELEBRATING APPRENTICESHIPS!  
#FIREITUP

Meet some of the primary care services team below and find out about the benefits of the apprenticeship program.

Our Primary Care Services teams are looking beyond the traditional hiring routes and seeking to diversify their workforce through the appointment of apprentices.

The apprentice scheme has been a positive experience both for the practices involved and the apprentices.

The majority of apprentices go on to be valued substantive members of primary care teams; some are now on degree courses after just three years and positively progressing through the career structure.



**Maxine Rickhuss**  
Directorate Manager for Primary Care Services

**Tonicha Craig** –  
Apprentice  
Level 3 Business  
Administration at  
West Park Surgery  
Practice



### 1. How would you describe your experience working at the Trust?

Since working at West Park Surgery, I have found that I have become more confident and with this new found confidence, I have found that I have been able to make decisions autonomously. I feel my communication and interpersonal skills have increased and I have become more of an organised individual.

### 2. How has the Trust apprenticeship scheme helped you in your long term career development?

The Trust apprenticeship scheme has helped me to develop skills for my long term career development. Long term, I have an interest in becoming a personal assistant/medical secretary. I have recently taken on a minute taking course and a medical terminology course, in which potentially could help me to gain these job roles for the future.

### 3. What are your future plans once you complete your current programme?

My future plans once I have completed my level three programme will be to be kept on as a permanent staff member here at West Park Surgery.

**Gelisha Lewis** –  
Apprentice Level 2  
Customer Service  
Practitioner at  
Thornley Street GP  
Practice.



### 1. How would you describe your experience working at the Trust?

My experience working as part of the Trust has enabled me to step out of my comfort zone and gain so much more confidence, which has enabled me to develop in many ways including my social and communication skills.

### 2. How has the Trust apprenticeship scheme helped you in your long term career development?

The Trust apprenticeship scheme has enabled me to develop my knowledge and skills of the organisation I work for and the tasks I have been completing throughout it so far have enabled me to use what I have learned in them within my physical work role which has been beneficial. The scheme has also given me the opportunity to socialise and interact with other apprentices that work for different areas within the Trust.

### 3. What are your future plans once you complete your current programme?

Hopefully after the completion of my apprenticeship I will be asked to stay on as a full time employee, however if not I will most definitely be looking for a job within the Trust.



**RWT Apprenticeships**  
*Inspiring and developing our future workforce*

For further information on apprenticeship at the Trust contact the apprenticeship team on:



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