

Looking back, looking forward – a review of the year

Professor David Loughton CBE, Chief Executive Officer



Looking back – the year 2019/2020



The Royal Wolverhampton
NHS Trust

- Rated overall 'Good' by the CQC with 'Outstanding' for caring
- Expanded our nationally recognised clinical fellowship programme into the nursing profession
- Embedded our Continuous Quality Improvement (CQI) model across the organisation
- Welcomed two new GP practices – expanding our vertical integration model
- Workforce has been one of our greatest challenges however seen a significant reduction vacancies
- Named the best workplace for learning and development at the Nursing Times Workforce Awards 2019.



Looking back – the year 2019/2020



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- It was announced our Heart and Lung centre has one of the lowest death rates in the country for heart surgery. The centre, which treats patients from across the region, has the third best survival rates in the UK
- Received a silver award under the Employer Recognition Scheme (ERS) for its work supporting the Armed Forces community
- Launch a new strategic partnership with The University of Wolverhampton
- Working with Babylon launched a 10-year partnership to develop a new healthcare delivery model of 'Digital-First Integrated Care', for 300,000 people across Wolverhampton and its surrounding areas
- Partnering with Zesty to deliver a patient portal as part of their ambitious digital plans over the next five years



Looking forward – future opportunities and risks

- Everyone at the Trust continues to strive to improve the quality of care we deliver
- Developing services – working with partners across the Black Country to provide the best patient care
- Pathology extension due to be completed
- Continue to develop the provision of truly seamless care
- General demand for our services will continue to grow as our ageing population is living with longer term conditions
- Transforming community services to ensure our patients can have care close to home.



COVID-19



The Royal Wolverhampton
NHS Trust

- The biggest challenge the Trust and the wider NHS has ever faced
- Our first case was diagnosed in March – the Trust was soon seen as a ‘hot spot’
- Huge impact on Trust performance
- Planning for a second wave
- Thanks to all staff, patients and members of the public for supporting the Trust

