

# Your Experience Matters

## The Friends and Family test

We value your feedback. Please help us improve our services by answering a simple question.



Overall,  
how was your  
experience of our  
services?



Your response  
is free, anonymous and  
really appreciated! If you don't  
wish to take part, simply reply  
'STOP' when you receive the  
message or speak to  
a staff member.

You may be asked this by:



Text  
Message



Automated  
Call



Feedback  
Card



Online  
Survey

Scan me

