

Accessing Conflict Resolution Level 1 Training

e-Learning for Healthcare (e-LfH) is a [Health Education England](#) (HEE) Programme working in partnership with the [NHS](#) and professional bodies to support patient care by providing e-learning to educate and train the health and social care workforce.

e-LfH website: <https://portal.e-lfh.org.uk/Login>

If you have already registered, please log in using your Username and Password.

Search for Conflict Resolution

Click on **Conflict Resolution – Level 1**
(Ensure the conflict training is in the Statutory and Mandatory Training (SMT) section)

The screenshot shows the eLH search results page. At the top, there is a navigation bar with the eLH logo, a search bar, and user options like 'Welcome Jen | Log Out', 'Home', 'My e-Learning', 'My Account', and 'My Activity'. Below the navigation bar, the search results are displayed. The 'Courses' section is expanded, showing 'Conflict Resolution - Level 1' as a result. The course is listed as 'Statutory and Mandatory Training (SMT) > Conflict Resolution - Level 1' with a last accessed date of 23 Oct 2018. A red box highlights the course entry.

Click on the **Play** button to start the training.

The screenshot shows the eLH course page for 'Conflict Resolution - Level 1'. The page has a navigation bar at the top with the eLH logo, a search bar, and user options. Below the navigation bar, there is a breadcrumb trail: 'My e-Learning > Statutory and Mandatory Training (SMT) > Conflict Resolution - Level 1'. On the left side, there is a list of courses, with 'Conflict Resolution - Level 1' selected. On the right side, the course details are shown, including the title 'Conflict Resolution - Level 1' and the last accessed date '23 Oct 2018'. A red box highlights the 'Play' button.

Once you have passed the training, your course completion will be recorded against your eLH record. You can print a certificate if you require one for your own records.

Only if you have entered '**RL403**' in '**Place of Work**' when you created your eLH account, will the RWT Training Team be able to record your course completion against your ESR training record.