

Council of Members One Year On

We launched our volunteer Council of Members in December 2017 to support us with our patient and public engagement, be actively involved in shaping our future services, and have a say in how our services are run. We have been running for a year with seven members successfully recruited.

To celebrate our accomplishments an event was held at the Trust on 3 December 2018 to showcase our activities so far, and give staff the opportunity to talk to our Members. Carole, John and Andy from our Council of Members talked to people from various departments and specialties.



Our Members sit on Trust groups which allow for the patient perspective to be included and have been involved with projects such as:

- The Equality Delivery System's public assessment and grading event
- Emergency Department's local survey (joint with Healthwatch Wolverhampton)
- PLACE Audit
- Children's and Young People's survey
- Involvement into the development of the new Bereavement Centre
- Trust Policy Group
- Divisional Patient Information Ratification Group
- Equality, Diversity and Inclusion Steering Group
- Research Leads Network Group
- Infection Prevention and Control Group
- The COMmunicator Newsletter development and launch (see website)
- Patient stories
- Patient engagement and promotional events

We have some exciting projects planned for 2019 and are always eager to get involved. You can visit our website for more information or contact the Patient Experience Team on 01902 444864 / 4111.

Working together
Helping to improve healthcare services for everyone