Nursing Quality Dashboard
3 December 2018

Safe & Effective | Kind & Caring | Exceeding Expectation

Trust Board Report

Meeting Date:	3rd December 2018
Title:	Nursing Quality Dashboard
Executive Summary:	The Nursing Quality Dashboard has been developed to provide an 'at a glance' view of wards / Departments / Services performance with regards to structure, process and outcomes. The metrics contained are existing metrics that are reported on monthly, that have been collated in one document to give an overview. The triangulation of data is important to assist in identifying areas that may require further analysis where there is both under or over performance noted. Structure identifies the staffing resource funded, in post and the number of vacancies by area. Alongside these are process metrics including 'care hours per patient day' (CHPPD) which provides a crude calculation of nursing hours per month divided by the aggregated number of patients per month on a ward at 23.59hrs. Outcome measures include pressure ulcers, all falls categorised by serious harm and all other, C diff cases and MRSA acquisitions Triangulating data is important to get a more rounded view of areas performance and challenges. The dashboard is developed in conjunction with the Senior Nurse team and shared with wards and departments.
Action Requested:	**Receive and note,**
For the attention of the Board	The New Nursing strategy (attached) provides details of the work that is to undertaken across nursing over the next two years and the reporting framework to provide assurance on quality and safety.
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Links to Trust Strategic Objectives	1. Create a culture of compassion, safety and quality 2. Proactively seek opportunities to develop our services 3. To have an effective and well integrated local health and care system that operates efficiently 4. Attract, retain and develop our staff, and improve employee engagement 5. Maintain financial health – Appropriate investment to patient services 6. Be in the top 25% of all key performance indicators
Resource Implications:	None

CQC Domains	**Safe:** patients, staff and the public are protected from abuse and avoidable harm.
	Effective: care, treatment and support achieves good outcomes, helping people maintain quality of life and is based on the best available evidence.
	Caring: staff involve and treat everyone with compassion, kindness, dignity and respect.
	Responsive: services are organised so that they meet people's needs.
	Well-led: the leadership, management and governance of the organisation make sure it's providing high-quality care that's based around individual needs, that it encourages learning and innovation, and that it promotes an open and fair culture.
Public or Private:	Public
NHS Constitution:	In determining this matter, the Board should have regard to the Core principles contained in the Constitution of: - Equality of treatment and access to services - High standards of excellence and professionalism - Service user preferences - Cross community working - Best Value - Accountability through local influence and scrutiny

RWT Executive Level Nursing Quality Dashboard
October 2018

Ward Location	Div	STRUCTURE			PROCESS			PATIENT VOICE		Pressure Ulcers (with Omissions)	OUTPUT		C-diff	MRSA Acquisitions
		Establishments for Bands 2 to 7 (wte)			Mandatory Training (%)	Late Observations (as %)	CHPPD	FFT (Q1 2018-19)			Falls			
		A =Location Budget	B =Filled not in Post	C =Vacancies Open				Response Rate (%)	Recommendations		Inc moderate harm	Serious harm		
Division 1														
A5	1	35.8	1	3.32	94.3	3.79	5.4	31	92	1				
A6	1	31.4	0	3.15	94.3	3.97	6.3	30	93					
Hilton Main	1	38.9	2	1.32	94.3	1.93	7.0	38	95					
A9 - SEU	1	56.52	2.97	0.00	92.1	6.75	7.2	23	92	1	1			1
A12	1	32.9	1.42	5.52	92.1	2.37	5.5	34	83		1			
A14	1	33.9	2	0.75	92.1	4.02	5.7	38	92	1	1			
BSSU	1	25.1	1	1.21	92.1	4.98	7.8	31	95		1			
A23	1	20.51	0	3.91	92.1	3.25	8.0	26	95	1	1			
Theatres	1	295.9	12.5	2.08	94.1									
B9 (ICCU)	1	153.1	0	0.46	94.1		27.5				1			
B8 (CTW)	1	43.5	1	1.4	95.7	5.09	6.2	46	96		2			
B14	1	58.1	1.92	2.91	95.7	4.23	7.0	42	97	1	2			
D7	1	33.4	4.8	2.54	91.9	6.26	7.2	30	89		1			
Maternity Ward	1	29.31	4.8	6.75	91.9		7.9	8	93					
NNU	1	80.33	5.52	8.9	91.9		19.5							1
TOTAL		968.67	40.93	23 (33.6-10.6)	93.2	4.2	9.2	31.4	92.7	5	11	0	0	2

	Div													
Division 2														
A7	2	37.7	1.8	2.66	93.5	4.84	5.4	29	80		4			1
A8	2	37.8	1.6	3.08	93.5	2.5	6.1	11	100		4			
ASU	2	61.1	2.3	9.27	91.6	8.53	6.3	31	88	1	2			
C22	2	33.6	0	3.7	91.6	4.39	8.0	59	94		12			
Neuro Rehab	2	21.5	0.8	3.93	99.2		9.1				1			
Ward 1	2	30.2	1	1.81	99.2		5.7	14	100		2			
Ward 2	2	30.2	1	1.06	99.2		5.8	33	100		3			
Fairoak Ward	2	30.8	2	2.9	99.2	3.13	5.2	24	100		6			
C15	2	26.9	2	1.34	93.7	2.68	5.3	16	100		1			
C16	2	34.7	0	4.6	93.7	11.42	5.2	18	100		6			
C17	2	26	1	2.39	93.7	3.18	5.9	29	80		1			
C24	2	34.7	0	3.53	93.7	2.42	5.1	16	73		1		1	
C25	2	34.7	1	5.8	93.7	4.83	4.3	22	92		1			
C18	2	33.5	0.95	1.04	95.5	3.66	5.3	30	100		1			2
C19	2	33.5	1	1.67	95.5	7.12	5.0	16	100					
C35 - Deansley	2	24.4	1	0.57	93.5	2.17	6.1	31	100		3			
B11 (CHU)	2	41.5	1.53	4.97	93.5	2.73	7.2	30	86		1			
C41	2	40.4	1	2.07	91.6	3.24	5.9	26	79		3		1	
ED	2	128.78	13	9.23	91.7			18	88		4			
C21 (AMU)	2	84.34	2	7.15	91.7	7.05	8.1	28	93		7			
Winter Ward (B7)	2	29.2	8.7	20.5										
TOTAL		855.52	43.68	44.8 (69.0-24.2)	94.4	4.6	6.1	25.3	92.3	1	63	0	2	3
Division 3														
A21	3	81.5	9	8.62	95.8		13.6	No data	93		1			
Anticoag	3	29.69	0	0.70	97.1									
CICT	3	7.8	2	1.25	97.1									
Com Matrons	3	11.33	0	5.08	97.1									
District Nursing	3	98.42	3.96	1.98	97.1			3	90	4				
RIT	3	22	2	9.30	97.1									
H@H	3	15.09	1.6	0.17	97.1									
TOTAL		265.83	18.56	-3.0 (12.0-15.0)	96.9	0	13.6	1	91.5	4	1	0	0	0
TOTAL DIV 1-3		2090.02	103.17	64.77 (114.9-49.9)										

Dashboard v1 - JB 2018